



## Success Stories of Sarthak Alumni

Name of PwD – Pankaj Kumar Disability- OH Place: Lucknow Placed Organization – Big Bazaar ( Shopping Mall) Designation- Customer Care Executive



**Pankaj** is 25 year old candidate. He lives in Mohanlalganj Lucknow. He belongs to a poor family. He is Orthopaedic Handicap having 50% Disability percentage. After 12<sup>th</sup> he left his study because of poor financial family background. His Father is a farmer, and Mother is a House wife, one elder brother is working in a private company, one younger brother is studying and sister is married.

After completing 12<sup>th</sup> he left the study and started looking for job but because of not having better qualification and being 50%OH, He couldn't get a job.

One day he came to know about Sarthak Educational Trust by Social media and

Visited centre, where he met Sarthak Trainer who counselled him and let him know about Sarthak's Training and Placement programme and also showed him Sarthak's Alumni Success Stories. After that Pankaj enrolled himself for Training programme. He didn't have any work experience as well as certification before that. He had lack of confidence. During this training He improved his confidence, communication, and computer skill etc.

He appeared in an interview in Big Bazaar and has got selection in **Big Bazaar Mall** as Customer Care Executive Profile with **7500 / Month salary**.





Now it has been two years since he is working in Big Bazar and Now getting 12000 INR Salary.

He is happy with what he is doing and supporting his family also.

**Family Experiences:** -Before joining Sarthak Training Programme, He had hesitation. After Completion three month training from Sarthak, we observed lots of changes. We are very thankful to Sarthak Kaushal Vikas Kendra Lucknow for the great support and providing him such a good opportunity.

<u>**Trainer Experiences:**</u> -He is a keen learner. He wanted to make a career in Retail sector. He improved lots of skills i.e. Communication skill, English speaking, Computer Typing etc. Being a trainer I would say that He has good potential to prove his abilities.

**Employer Experiences:** -Pankaj is very energetic and responsible boy. He does work with full of energy.

**Trainee Experience:** -I would like to say thanks to all Sarthak Lucknow team for giving excellent training in Retail sector. I am very happy to be a part of Sarthak Educational Trust.